

# Kaji Jessica Lumfwa

Junior Developer

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Boksburg, Gauteng | lumfwaj@gmail.com | +27 81 273 4904 | Remote ready

## Professional Summary

Aspiring Junior Developer and Software Development student with a strong foundation in modern programming principles and a passion for building user-centric solutions. I combine technical literacy with a first principles approach to problem-solving, as demonstrated through my management of WordPress environments and technical diagnostic projects. I am a highly disciplined, remote-ready professional who thrives in collaborative environments and is dedicated to writing clean, maintainable code that solves real-world business challenges.

## Core Competencies

- **Software Development:** Foundational knowledge in SDLC, logic, and multiple programming languages through formal studies.
- **Technical Stewardship:** Experience managing and troubleshooting WordPress platforms, including plugin conflicts and site optimization.
- **Problem Solving:** A methodical approach to debugging and system diagnostics, with a focus on efficiency and scalability.
- **Remote Collaboration:** Self-motivated and highly organized, with the communication skills necessary to succeed in a fully remote team environment.

## Professional Experience

**WordPress Blog Administrator** | BRAAM Family | *Aug 2025 – Present*

- Manage the end-to-end WordPress presence for a growing community. Responsible for uploads, troubleshooting updates, and ensuring a seamless experience for non-technical contributors.
- Optimized the blog layout to improve reader retention and accessibility, treating every post as a product delivered to the congregation.

### **Freelance Web Designer & Support** | Self-Employed | *Jan 2023 – Present*

- Handled high-stakes sales and technical consultations. I specialized in "undecided" clients, using patience and deep-dive education to move them from hesitation to a confident purchase.
- Consistently boosted client retention by providing over-and-above post-sale support, ensuring users maximized the value of their digital tools.

### **Gas Detection Technician Trainee** | Gas Monitoring Services (GMS) | *Nov 2024 - Jan 2025*

- Learned to diagnose safety-critical system failures. This role taught me that "support" is often a rescue mission. One has to remain calm and methodical is the only way to ensure success.

### **Sales Assistant** | Queens High School | *Feb 2018 - Oct 2019*

- Specialized in supporting customers, utilizing a high-patience approach to move users from hesitation to confident, informed decisions.
- Approached customer complaints with a servant's heart, successfully de-escalating tense situations through active listening and methodical problem-solving.

## **Education**

- BSc in Software Development | IU International University | *Expected 2026*
- Diploma in Web Design | *2022*
- Data Science | DataCamp | Ongoing
- Data Analyst Science Track | Nemisa & Microsoft | Ongoing
- Cybersecurity Certificate | Coursera | *2026*

## **Links**

Github: <https://github.com/jeslum>

Website: <https://jeslum.github.io>